Table 1.13:   Does the library offer classes in civil service exam preparation?

	Yes	No
Entire sample	8.33%	91.67%

Table 1.14:   Does the library offer classes in civil service exam preparation? Broken out by type of library.

Type of Library	Yes	No
Central library in a system	0.00%	100.00%
Entire library system	7.69%	92.31%
Branch library	25.00%	75.00%

Table 1.15:   Does the library offer classes in civil service exam preparation? Broken out by the total number of full-time equivalent employees at the participant's library or library system.

FTE Employees	Yes	No
Less than 10	11.11%	88.89%
10 to 49	0.00%	100.00%
50 or more	12.50%	87.50%

Table 1.16:   Does the library offer ESL (English as a Second Language) classes?

	Yes	No
Entire sample	12.50%	87.50%

Table 1.17:   Does the library offer ESL (English as a Second Language) classes? Broken out by type of library.

Type of Library	Yes	No
Central library in a system	0.00%	100.00%
Entire library system	15.38%	84.62%
Branch library	25.00%	75.00%

Table 1.18:   Does the library offer ESL (English as a Second Language) classes? Broken out by the total number of full-time equivalent employees at the participant's library or library system.

FTE Employees	Yes	No
Less than 10	11.11%	88.89%
10 to 49	0.00%	100.00%
50 or more	25.00%	75.00%

Table 1.19: **Does the library offer classes in the use of Facebook for job search purposes (or cover its use in general classes about job searches)?**

	Yes	No
Entire sample	25.00%	75.00%

Table 1.20: **Does the library offer classes in the use of Facebook for job search purposes (or cover its use in general classes about job searches)? Broken out by type of library.**

Type of Library	Yes	No
Central library in a system	28.57%	71.43%
Entire library system	30.77%	69.23%
Branch library	0.00%	100.00%

Table 1.21: **Does the library offer classes in the use of Facebook for job search purposes (or cover its use in general classes about job searches)? Broken out by the total number of full-time equivalent employees at the participant's library or library system.**

FTE Employees	Yes	No
Less than 10	22.22%	77.78%
10 to 49	14.29%	85.71%
50 or more	37.50%	62.50%

Table 1.22: **Does the library offer classes in the use of LinkedIn for job search purposes (or cover its use in general classes about job searches)?**

	Yes	No
Entire sample	20.83%	79.17%

Table 1.23: **Does the library offer classes in the use of LinkedIn for job search purposes (or cover its use in general classes about job searches)? Broken out by type of library.**

Type of Library	Yes	No
Central library in a system	14.29%	85.71%
Entire library system	30.77%	69.23%
Branch library	0.00%	100.00%

Table 1.24: **Does the library offer classes in the use of LinkedIn for job search purposes (or cover its use in general classes about job searches)? Broken out by the total number of full-time equivalent employees at the participant's library or library system.**

FTE Employees	Yes	No
Less than 10	11.11%	88.89%
10 to 49	14.29%	85.71%
50 or more	37.50%	62.50%

3. The Job Center Space

Table 3.1: How many visitors does the library's employment information center or reference collection attract in a typical week?

	Mean	Median	Minimum	Maximum
Entire sample	54.23	32.50	2.50	200.00

Table 3.2: How many visitors does the library's employment information center or reference collection attract in a typical week? Broken out by type of library.

Type of Library	Mean	Median	Minimum	Maximum
Central library in a system	46.79	35.00	2.50	125.00
Entire library system	67.13	55.00	2.50	200.00
Branch library	20.00	20.00	10.00	30.00

Table 3.3: How many visitors does the library's employment information center or reference collection attract in a typical week? Broken out by the total number of full-time equivalent employees at the participant's library or library system.

FTE Employees	Mean	Median	Minimum	Maximum
Less than 10	41.88	17.50	10.00	200.00
10 to 49	72.14	100.00	2.50	150.00
50 or more	50.43	50.00	3.00	100.00

Table 3.4: **What has been the average annual percentage increase (or decrease) in such visitors over the past three years?**

	Mean	Median	Minimum	Maximum
Entire sample	14.28%	10.00%	-50.00%	80.00%

Table 3.5: **What has been the average annual percentage increase (or decrease) in such visitors over the past three years? Broken out by type of library.**

Type of Library	Mean	Median	Minimum	Maximum
Central library in a system	13.20%	10.00%	-5.00%	35.00%
Entire library system	16.10%	12.50%	-50.00%	80.00%
Branch library	10.00%	10.00%	0.00%	20.00%

Table 3.6: **What has been the average annual percentage increase (or decrease) in such visitors over the past three years? Broken out by the total number of full-time equivalent employees at the participant's library or library system.**

FTE Employees	Mean	Median	Minimum	Maximum
Less than 10	19.38%	20.00%	-5.00%	50.00%
10 to 49	13.20%	10.00%	-50.00%	80.00%
50 or more	7.20%	10.00%	0.00%	15.00%

Table 4.17: **Which phrase best describes the library's attitude toward the use of career coaches?**

	We employ or contract one or more at the library to help patrons	We will put patrons in touch with a career coach or give them a list of coaches	We don't really get involved in this at this point
Entire sample	4.17%	33.33%	62.50%

Table 4.18: **Which phrase best describes the library's attitude toward the use of career coaches? Broken out by type of library.**

Type of Library	We employ or contract one or more at the library to help patrons	We will put patrons in touch with a career coach or give them a list of coaches	We don't really get involved in this at this point
Central library in a system	0.00%	28.57%	71.43%
Entire library system	7.69%	30.77%	61.54%
Branch library	0.00%	50.00%	50.00%

Table 4.19: **Which phrase best describes the library's attitude toward the use of career coaches? Broken out by the total number of full-time equivalent employees at the participant's library or library system.**

FTE Employees	We employ or contract one or more at the library to help patrons	We will put patrons in touch with a career coach or give them a list of coaches	We don't really get involved in this at this point
Less than 10	0.00%	44.44%	55.56%
10 to 49	0.00%	14.29%	85.71%
50 or more	12.50%	37.50%	50.00%